

# Booking Conditions

All bookings are made and accepted in accordance with the terms set out in these conditions.

## DEPOSIT AND BALANCE OF PAYMENT

- A Deposit of 25% of the total cost of your holiday is payable on booking.
- On receipt of payment we will send out a confirmation invoice together with a booking form, which must be completed with full details of all participants in the holiday, signed by all participants and returned to us. This finalizes the booking.
- The Final Balance of 75% of the total cost is payable 8 weeks prior to departure. This amount is non refundable in case of cancellation.
- If a booking is made within 8 weeks of departure your reservation is secured when we receive full payment of the holiday cost.

**Payment:** Cheques should be made payable to Kate Webb. We regret that we are unable to accept payment by credit or debit card

## IF YOU CANCEL YOUR BOOKING

Cancellation of your booking will become effective upon our receipt of written notification from you, and the following cancellation charges will be due:

Up to 8 weeks before departure - deposit only.

After 8 weeks before departure - full cost of the holiday.

## IF YOU TRANSFER YOUR BOOKING TO ANOTHER PERSON

If you, or any member of your party, are unavoidably prevented from travelling, you or they may transfer the booking to another person or persons. The person or persons to whom the trip is transferred must accept the original rooming arrangements. There is no charge for this facility.

## IF WE CANCEL YOUR BOOKING

We reserve the right in any circumstances, including cases of *force majeure*, to cancel your holiday. *Force majeure* is unusual and unforeseeable circumstances beyond our control, the consequences of which neither we nor our suppliers could avoid, examples of which are war or threat of war, riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disaster, fire or adverse weather conditions, level of water in rivers, or other similar events beyond our control. If we have to cancel your holiday, we will offer you the choice of rescheduling it to an alternative date or a full refund of all monies that you have paid to us.

We reserve the right to cancel a booking without any obligation to refund or make alternative arrangements where you fail to make a payment at the due time.

## HEALTH AND FITNESS

Bookings are accepted on the understanding that all persons travelling are normally in good health and physically equal to the minimum demands of the holiday. If this is in doubt the Booking Form must be accompanied by a doctor's certificate stating that it is entirely safe for you to go on the holiday.

## INSURANCE

Please note that adequate travel insurance (including medical, personal accident and repatriation in the event of illness, baggage, money and liability cover as well as loss of monies paid in the event of cancellation) is a condition of booking.

## ADDITIONAL INFORMATION

Your Walkweeks trip starts from the pick up point for transfer to Les Sarziers or from your arrival at les Sarziers if you are travelling in your own car. It ends at the drop off from the transfer for your return journey, or on your departure by your own transport from les Sarziers.

Our obligations and those of our suppliers providing any service or facility involved in your trip, are to take reasonable skill and care to arrange for the provision of such services and facilities and, where we or our suppliers are actually providing the service or facility, to provide them with reasonable skill and care. In the absence of our gross negligence we cannot be held responsible for any injury, loss, damage, accident, delay or expense resulting from events beyond our control (including *force majeure* as defined above) arising from the use of any vehicle or from our selection of or from any act or omission by, any car rental agency, restaurant, taxi, train or other firm, agency, company or individual.

## ALTERATIONS TO YOUR ITINERARY

We reserve the right to make minor alterations in the itinerary of your trip for operational or other reasons. In the event that an attraction or activity is closed, we will substitute a similar attraction or activity. Such minor alterations are not grounds for compensation.